

# Public Housing Residents HUD needs to HEAR from you!

The Resident Service and Satisfaction Survey is one of four ways that HUD's new Real Estate Assessment Center (REAC) will evaluate your housing agency's performance through the new Public Housing Assessment System (PHAS). The survey will measure your satisfaction and experience with your living conditions. Your household may be randomly selected to receive the survey. If you are selected, please take the time to complete it. Resident participation is essential to the survey's success. Your opinion is very important to HUD!

**If you have any questions about the survey, please call  
REAC's Customer Service Center at 1-888-245-4860.**